

5 October 2018

Dear [REDACTED]

Official information request W18-246

I refer to your official information request dated 4 September 2018. Your request was transferred to us by the Ministry of Health.

Request:

-All incoming and outgoing information – including emails, memos, texts, call transcripts, audio, video, reports, letters – relating to complaints made against District Health Board staff across the country over the past three years.

-Can the information be broken down into districts and by complaint type: ie. bullying, sexual harassment, assault etc. Also, how many complaints were investigated, how many are still ongoing, the results of those investigations, how many people were charged by police/sentenced/fired/had their employments ended as a result.

The information sought in this request is to be used as part of a report by the NZ Herald into allegations of widespread bullying and sexual harassment/harassment claims against DHB staff.

This was clarified to say...

... “information relating to complaints involving staff”, to cover off complaints made by patients against staff, complaints made against staff by patients and complaints made against a staff member by another staff member.

Response:

The information you have requested is below.

Information about complaints made to WrDHB is included in the WrDHB Hospital Advisory Committee papers and the DHB Dashboard which are all available on our website at this link:

<http://www.wairarapa.dhb.org.nz/about-us/boards-and-governance/meeting-times-papers/>

The categories don't specifically identify which complaints were about staff however any complaint of a serious nature such as bullying, sexual harassment or assault would be dealt with via an HR process.

Complaints Received by Human Resources				
	Dec-15	Dec-16	Dec-17	Sep-18
Workplace Harassment	0	0	0	0
Sexual Harassment	0	0	0	0
Bullying	0	2	2	5
Totals:	0	2	2	5

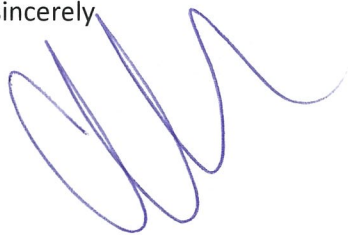
These complaints were subject to full investigation. However to protect the privacy and confidentiality of the parties to the complaints we decline to provide further details under Section 9 (2) (a) of the Official Information Act 1982. We do not consider the need to protect the privacy of our staff is outweighed by any other public interest grounds under section 9(1).

Please note that this response, or an edited version of this response, may be published on the Wairarapa District Health Board website no less than one week after the response has been provided to you. Any personal or identifying information will be redacted from any response published online. The DHB will endeavour to resolve any concerns you should raise but, subject to any legal grounds for withholding, ultimately reserves the right to publish any information.

If you wish to discuss this response with us, please feel free to contact:

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Ph: 06 946 9800, ext 5840

Yours sincerely



Adri Isbister
Chief Executive