

29 June 2018



Dear 

**Official information request W18-210**

I refer to your official information request dated 11 June 2018.

**Request:**

Can I please have the numbers of incident reports related to abuse of staff from patients in the Emergency Department (including physical assault, verbal abuse, threats and aggressive behaviours) from each of the last 10 years - so to 2007. Or each of the last 10 years that have been reported.

**Response:**

The information you have requested is below.

<b>INCIDENT REPORTS OF ABUSE OF STAFF BY PATIENTS IN WRDHB EMERGENCY DEPARTMENT 2009 - 2017</b>	
<b>Includes Physical Assault, Verbal Abuse, Threats and Aggressive Behaviours</b>	
<b>FROM PAPER REPORTING PRIOR TO SQUARE 01/01/13 - 15/04/16</b>	
<b>YEAR</b>	<b>TOTAL</b>
2009	5
2010	3
2011	7
2012	7
2013	7
2014	11
2015	27
2016	1
<b>FROM SQUARE REPORTING INITIATED 15/04/16</b>	
2016	6
2017	21

Please note that this response, or an edited version of this response, may be published on the Wairarapa District Health Board website no less than one week after the response has been provided to you. Any personal or identifying information will be redacted from any response published online. The DHB will endeavour to resolve any concerns you should raise but, subject to any legal grounds for withholding, ultimately reserves the right to publish any information.

If you wish to discuss this response with us, please feel free to contact:

Caroline van Deventer

Communications Administrator

Email: [caroline.vandeventer@wairarapa.dhb.org.nz](mailto:caroline.vandeventer@wairarapa.dhb.org.nz)

Ph: 06 946 9800, ext 5840

Yours sincerely

A handwritten signature in black ink, appearing to read 'Adri Isbister', written in a cursive style.

Adri Isbister

**Chief Executive**